



Practice-Provider Expectations

The Saint Alphonus Health Alliance (SAHA) clinically integrated network relies on our provider network to facilitate excellent patient care. We welcome your partnership and participation.

Expectations for Alliance participating primary care providers include:

Patient Care:

- Assure patients receive an annual wellness visit.
- Assure patients receive all quality-of-care preventive health interventions and meet quality of care measures.
- Accurately capture patient acuity with appropriate documentation and coding (risk-adjustment).

Health Alliance Collaboration with:

- Alliance Care Management Team (ACT) to support comprehensive management of transitions in care to prevent readmissions.
- Alliance Clinical Team to support patients with complex medical issues.
- Clinical Pharmacists to support medication compliance.
- Community Health Workers to address patients' social needs.
- Patient Care Navigation Team to support patients with coordination of referrals or scheduling, including inpatient, outpatient, post-acute and practice-based care settings

Population Health Collaboration:

- Engage with Performance Improvement team to address quality and risk performance.
- Commit time and resources needed to:
 - Participate in focused population health strategy sessions (monthly to quarterly)
 - Review quality of care and clinical condition coding reports at least monthly to address opportunities for improvement in areas such as:
 - Quality metrics
 - Care coordination
 - Clinical condition coding and documentation
 - Utilization and cost trends
- Participate in SAHA networking and education sessions.