



## Practice-Provider Expectations

The Saint Alphonus Health Alliance (SAHA) clinically integrated network relies on our provider network to facilitate excellent patient care. We welcome your partnership and participation.

Expectations for Alliance participating primary care providers include:

- Assure patients receive an annual wellness visit.
- Assure patients receive all quality-of-care preventive health interventions and meet quality of care measures.
- Collaborate with the Alliance Clinical Team (ACT) to support comprehensive management of transitions in care to prevent readmissions.
- Collaborate with the Alliance Clinical Team to support patients with complex medical issues.
- Collaborate with Clinical Pharmacists to support medication compliance.
- Collaborate with our Community Health Workers to address patients' social needs.
- Commit time and resources needed to:
  - Participate in focused population health strategy sessions (monthly to quarterly)
  - Review quality of care and clinical condition coding reports at least monthly to address opportunities for improvement in areas such as:
    - Quality metrics
    - Care coordination
    - Clinical condition coding and documentation
    - Utilization and cost trends
- Participate in SAHA networking and education sessions.