

Contacts



Hours of operation: 8 a.m.- 7 p.m. ET

Provider Services - MediGold

1-800-991-9907 (phone)
1-833-900-0607 (fax)

Contracting & Provider Relations - MediGold

1-800-991-9907 (phone)
1-833-900-0608 (fax)

Case Management - MediGold

1-800-240-3870, option 4 (phone)
1-833-263-4870 (fax)

Utilization Management - MediGold

1-800-240-3870 (phone)
1-833-263-4869 (fax)

Stars and HEDIS - MediGold

1-888-898-6129 (phone)
1-833-263-4873 (fax)

Compliance - MediGold

1-833-263-4862 (phone)
1-833-976-0037 (fax)

Member Services - MediGold

1-800-240-3851 (phone)
1-833-256-2871 (fax)

Member Grievance & Appeals - MediGold

1-888-898-6129 (phone)
1-833-802-2200 (fax)

Special Investigations Unit for Fraud, Waste & Abuse Concerns - MediGold

1-833-263-4863 (voicemail)
1-833-263-4871 (fax)
[MediGold.com/SIU](https://www.MediGold.com/SIU) (anonymous reporting tool)

Pharmacy Benefit Manager

CVS Caremark Part D Services, LLC

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Open 24 hours 7 days a week