



SAINT ALPHONSUS HEALTH ALLIANCE

Alliance Clinical Team (ACT) Referral Protocol

What supports are available via ACT?



RN Care Manager - Care coordination for high risk transition of care from an acute episode, or chronic illness with complexity.



Social Work Care Manager - LCSW/LMSW Navigation of complex social needs impacting medical treatment (*mental wellbeing, legal, financial, and/or crisis support*)



Pharmacy - Provides PharmD consult, Medication Reconciliation (CMR), Patient education, and/or Medication adherence counseling.



Community Health Worker - social care hub assistance with community or social resources to reduce barriers to accessing care call to (208) 367-4482.

How are patients referred to the ACT?

Patient must have an eligible coverage in an APM contract (see list below)

Send a <secure> email to:

BOHSCareManagement@saintalphonus.org

Include the following:

1. Patient **Name & Patient DOB**
2. Patient **PCP**
3. **Payer Coverage (see list below)**
4. **Reason** for referral/services requested

Questions? Please call **(208) 367-4103**;
or **FAX to: (208) 367-7238**

Alliance APM (Alternative Payment Model) Contracts

Payer/Coverage Name	Category	Identifiers
Aetna MA	Medicare Advantage HMO	Elite HMO (H2056-001), Value HMO (H2056-002), Choice PPO (H9431-006), Select PPO (H9431-003), Group PPO (H5521-801, H5521-802)
Aetna Trinity - Colleague Health Plan	Commercial; Employer self-funded	Aetna Trinity group numbers: 469691, 468513, 891194, 469688, 469687, 469690
Blue Cross Idaho - Connected Care	Commercial; Small Group only	BCI Connected Care Small Group Commercial only,
Idaho Department of Health & Welfare	Medicaid VCO	SAHA Medicaid VCO Healthy Connections only
Mountain Health Co-Op	Individual Exchange Carrier	Mountain Health Co-Op Access Care
Humana MA	Medicare Advantage HMO	Humana Gold Plus HMO (H5619-077) and Humana Choice & Honor PPO (H5216-132, H5216-044, H5216-046)
Medicare Shared Savings Plan (MSSP) ACO - Trinity Health Integrated Care (THIC)	Traditional Medicare ACO	Must be on MSSP Master Beneficiary List , Medicare A&B & showing on Registry " ORID THIC MSSP ACO " in EPIC snapshot registry. For MSSP questions call 208-367-4103
MODA	Individual Exchange; Small Group	"ModaSelect" in Idaho counties: Ada, Adams, Boise, Canyon, Elmore, Gem, Owyhee, Payette, and Washington
Regence MA Blue Shield of Idaho HMO	Medicare Advantage HMO	Regence "Blue MedAdv HMO" or "Blue MedAdv HMO Plus" (H1969-002, H1969-004)
Regence Blue Shield of Idaho	Individual Exchange; Small Group	Regence Individual & Regence Accord Small Group
Saint Alphonus Health Plan MA	Medicare Advantage HMO	SAHP (formerly Medigold MA) Essential Care (H6910-001), True Advantage (H6910-002), Classic Preferred (H6910-003), Medical Only (H6910-004)
SelectHealth	Individual Exchange; Small Group	SelectHealth "SAHA Network" in counties: Ada, Boise, Canyon, Gem, Payette, and Washington.