



### Alliance Clinical Team (ACT) Referral Protocol

#### What supports are available via ACT?



**RN Care Manager** - Care coordination for high risk transition of care from an acute episode, or chronic illness with complexity.



**Social Work Care Manager** - LCSW/LMSW Navigation of complex social needs impacting medical treatment (*mental wellbeing, legal, financial, and/or crisis support*)



**Pharmacy** - Provides PharmD consult, Medication Reconciliation (CMR), Patient education, and/or Medication adherence counseling.



**Community Health Worker** - social care hub assistance with community or social resources to reduce barriers to accessing care call to (208) 367-4482.

#### How are patients referred to the ACT?

*Patient must have an eligible coverage in an APM contract (see list below)*

Send a <secure> email to:

[BOHSCareManagement@saintalphonsus.org](mailto:BOHSCareManagement@saintalphonsus.org)

Include the following:

1. Patient **Name & Patient DOB**
2. Patient **PCP**
3. **Payer Coverage (see list below)**
4. **Reason** for referral/services requested

Questions? Please call **(208) 367-4103**;  
or **FAX to: (208) 367-7238**

#### Alliance APM (Alternative Payment Model) Contracts

Payer/Coverage Name	Category	Identifiers
<b>Aetna Trinity - Colleague Health Plan</b>	Commercial; Employer self-funded	Aetna Trinity group numbers: 469691, 468513, 891194, 469688, 469687, 469690
<b>Blue Cross Idaho - Connected Care</b>	Commercial; Small Group only	BCI Connected Care Small Group Commercial only,
<b>Idaho Department of Health &amp; Welfare</b>	Medicaid VCO	SAHA Medicaid VCO Healthy Connections only
<b>Mountain Health Co-Op</b>	Individual Exchange Carrier	Mountain Health Co-Op Access Care
<b>Medicare Shared Savings Plan (MSSP) ACO - Trinity Health Integrated Care (THIC)</b>	Traditional Medicare ACO	Must be on <b>MSSP Master Beneficiary List</b> , Medicare A&B & showing on Registry " <b>ORID THIC MSSP ACO</b> " in EPIC snapshot registry. For MSSP questions call 208-367-4103
<b>MODA</b>	Individual Exchange; Small Group	"ModaSelect" in Idaho counties: Ada, Adams, Boise, Canyon, Elmore, Gem, Owyhee, Payette, and Washington
<b>Regence MA Blue Shield of Idaho HMO</b>	Medicare Advantage HMO	Regence "Blue MedAdv HMO" or "Blue MedAdv HMO Plus" (H1969-002, H1969-004)
<b>Regence Blue Shield of Idaho</b>	Individual Exchange; Small Group	Regence Individual & Regence Accord Small Group
<b>Saint Alphonsus Health Plan MA</b>	Medicare Advantage HMO	SAHP (formerly Medigold MA) Essential Care (H6910-001), True Advantage (H6910-002), Classic Preferred (H6910-003), Medical Only (H6910-004)
<b>SelectHealth</b>	Individual Exchange; Small Group	SelectHealth "SAHA Network" in counties: Ada, Boise, Canyon, Gem, Payette, and Washington.